

# Appendix C: Acknowledgements

- I got very valuable help from many people for preparing and improving these course materials. I gratefully acknowledge all this support.
- I would like to thank all my academic teachers, especially
  - ◇ Prof. Dr. Udo Lipeck (Universität Hannover)
  - ◇ Prof. Dr. H.-D. Ehrich (TU Braunschweig)

# Thank you!

- I would like to thank all participants in my earlier courses.
- Especially the following students told me about errors in the course material or made other suggestions for improvements:

Sven Albert, Arun Arunachalam, Deborah Baird, Ravishankar Balike, Petra Saskia Bayerl, Mathias Beck, Carsten Brandau, Florian Brenck, Marius Buliga, Siddharth Choraria, Tingting Chung, Tami Cimino, Annapurna Darapuram, Bang-Shiuh Day, Jamie DeVoogd, Julie Dunn, Tim Farley, Björn Fay, Michael George, Jens Glöckler, Prisda Gomutputra, Krzysztof Gorgolewski, Jan Grau, Sergei Haller, Robert Hartmann, Melanie K. Huber, Samuel Jackendoff, Corey Jackson, Thomas Koller, Steve Krelis, . . . (continued on next page)

# Thank you!

- Students who found errors or made other suggestions for improvements, continued:

James Lantos, Jong-Hoon Lee, Jennifer Leiss, Rodney Leonard, Cuiwei Li, Aiyong Liang, Ruomei Liang, Jens Lichtenberg, Karen Light, Daniel Lübke, Shelly Lukon, Vibhu Mahajan, Jerry Maher, Lisa Meng, Dierk Michel, Fabian Mörchen, Sebastian Mörchen, Jean Nickleach, Denis Nkweteyim, Stella Noh, Stefan Otto, Theresa Pappas, Stuart Pomerantz, Susan Poole, Fei Qin, Calvin Robol, Ganokporn Rungsrityampanya, Hyeryung Ryu, Elvis Samson, Tzu-wei Shih, Jae Youn Shin, Sebastian Spautz, Nicholas Steadman, JoLynn Striegel, Susan Struthers, Chih-Yuan Sun, Naoko Takei, Jeffrey Toporcer, Susanne Trieschmann, Hikmet Umar, Iliberth Vargas, Helen Williamson, Karsten Wunderlich, Robert Whitehouse, Liqiang Xi, Xiaoying Yin, Illhoi Yoo, Mehnaz Zahid, Yanina Zatuchnaya, Gusui Zhang, Julie Zheng Zhou, Bing Zhu.

# Thank you!

- I would like to thank also:
  - ◇ Rainer Willems, Cathy Zaccarovitz, and Gina Thunder from Oracle and Jason C. from Seagate Technical Support, who answered my questions.
  - ◇ Prof. Dr. Alfred Moos for an explanation about SAP-SERM.
- Special thanks to my beloved wife Nina, who gave me all the support, encouragement, advice, love, and time that I needed.